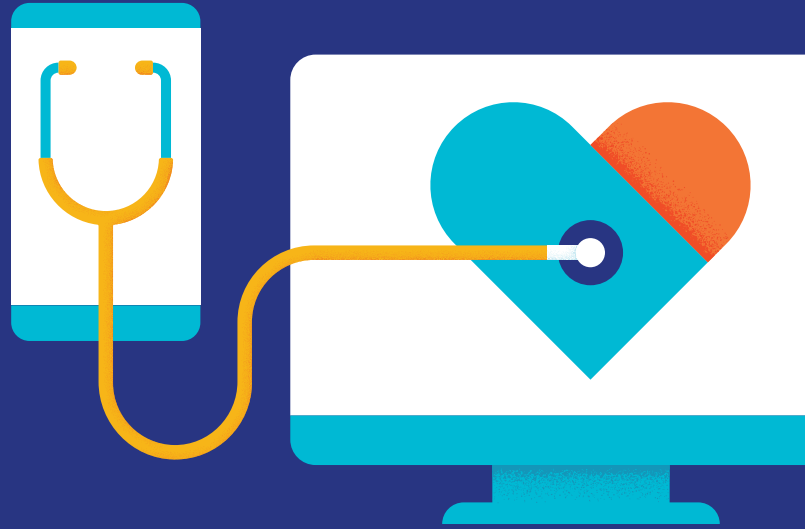




Activate your myuhc.com account

Put your health plan at your fingertips

Get the most out of your benefits

Your personalized website, myuhc.com[®], features tools designed to help you:

- **Find, price and save on care**—you can save with Virtual Visits* and other tools. You can save an average of 36%¹ when you compare costs for providers and services
- **Get care from anywhere** with Virtual Visits. A doctor can diagnose common conditions by phone or video 24/7
- **Understand your benefits** and the financial impact of care decisions
- **Find tailored recommendations** regarding providers, products and services. You can even generate an out-of-pocket estimate based on your specific health plan status
- **Access claim details**, plan balances and your health plan ID card quickly
- **Follow through on clinical recommendations** and access wellness programs
- **Order prescription refills**, get estimates and compare medication pricing**
- **Check your plan balances**, access financial accounts and more



Download the UnitedHealthcare[®] app

It's perfect for on-the-go access, help finding a nearby doctor and more.

*Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

**Available only for insured plans and self-funded plans with Optum Rx integrated pharmacy benefits.

continued

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Activation is quick

1

Go to myuhc.com > Register Now

2

Fill out the required fields and create your username/password

3

Enter your contact information and security questions

4

Agree to the website's policies and be sure to opt-in for email updates.
We promise you'll only see our name in your inbox with relevant news and wellness updates



Get started at myuhc.com

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¹ UnitedHealthcare Internal Claims Analysis, 2019.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under Find Care & Costs section.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

Myuhc.com highly relevant, personalized home page

Claims information

The screenshot shows the United Healthcare Myuhc.com home page. At the top, there's a navigation bar with the United Healthcare logo, a 'HELP' link, a language dropdown set to 'ENGLISH', and an 'ACCOUNT / PROFILE' dropdown. Below this is a main navigation bar with links: HOME, FIND CARE & COSTS, CLAIMS & ACCOUNTS, COVERAGE & BENEFITS, PHARMACIES & PRESCRIPTIONS, and HEALTH RESOURCES. The user is greeted with 'Hello, Brittney' and a 'View 10 Recommendations' link. A 'View & Print Member ID Cards' button is also present. The main content area is divided into several sections. On the left, under 'Your Claims', there's a link to 'View All Claims' and a card for 'M Perpich' with a claim date of 06/19/2020, processed on 06/24/2020. The card shows 'Amount Billed' of \$1,077.00, 'Plan Paid' of \$153.00, and 'You May Owe' of \$556.00. There's a 'Mark as Paid' checkbox. On the right, under 'Care Available To You', there's a 'Talk To A Doctor Online' section with a description and a 'Schedule A Visit' button. Above this, there's a 'Deductible' section showing '\$0.00 of \$3,300.00 Spent' and a progress bar. A 'View or Print ID Card' link is also visible.

United Healthcare

HELP ENGLISH ACCOUNT / PROFILE

HOME FIND CARE & COSTS CLAIMS & ACCOUNTS COVERAGE & BENEFITS PHARMACIES & PRESCRIPTIONS HEALTH RESOURCES

Hello, Brittney View 10 Recommendations View & Print Member ID Cards

You have not met your in-network deductible. You have \$3,300.00 left to pay for covered Network services for this plan year. Then, the plan will start to pay its share of the costs. [Learn more](#)

Deductible \$0.00 of \$3,300.00 Spent IN-NETWORK \$0.00 \$3,300.00

Your Claims View All Claims

Access your Health Savings Account (\$812.95)

Brittney's Claim Date of Service - 06/19/2020 Processed - 06/24/2020

M Perpich

Amount Billed	Plan Paid	You May Owe
\$1,077.00	\$153.00	\$556.00

☐ Mark as Paid

Care Available To You

Talk To A Doctor Online

When you don't feel well or your family member is sick, the last thing you want to do is sit in your doctor's waiting room.

No copay or coinsurance for covered services

Schedule A Visit

- View or Print ID Card
- Care recommendations
- Deductible accumulations
- Virtual care providers

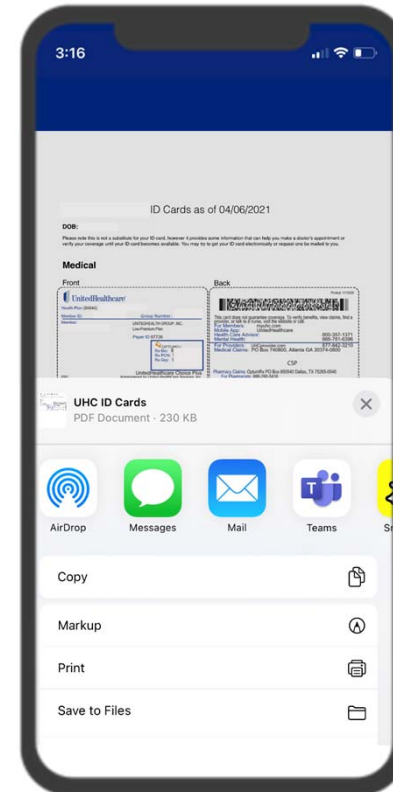
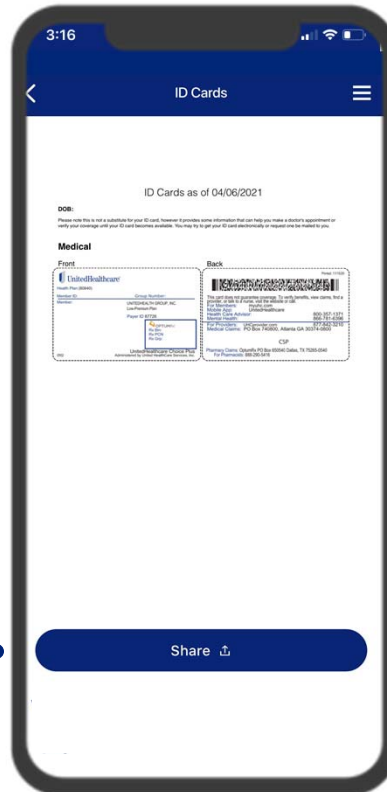
Screen shot is for illustrative purposes only. Designs shown may not be final.

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ID card access on UnitedHealthcare app

View and share dependent ID cards:

Subscribers can now view & share their dependent's ID card(s) (Medical, Dental and Vision). Subscribers will see a "See All" button in the ID Cards section on the Dashboard. Tapping see all will display the list of members on the plan, including subscriber and all dependents. From there, users can view available ID cards for themselves or their dependents and leverage the Share options detailed above. If there are multiple ID cards types (Medical, Dental, Vision), they can select which ID cards they would like to share, and for which dependents.



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